



Redwings Horse Sanctuary Privacy Notice for Children

We want to tell you how Redwings Horse Sanctuary looks after your personal data. Personal data means information about you – such as your name, address, date of birth and gender.

If you are a parent or legal guardian, or a young person aged 16 or over, and want to know more please read our full Privacy Notice here www.redwings.org.uk/privacy-policy.

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Information we collect about you

We collect information about you for the following reasons:

- When your parent / guardian signs you up to receive Young Reds or Mini Reds publications;
 - When your parent / guardian signs says it's ok for you to receive emails;
 - When someone buys you an annual adoption of one of our horses, ponies, donkeys or mules in your name;
 - When your parent / legal guardian says it's ok for you to have your own Redwings online adoption;
 - When you fundraise for Redwings;
 - When we take your photo or film you at an event and your parent / legal guardian says it's ok for us to use your image for promoting Redwings;
 - When you enter a competition;
 - When you get in touch via the 'Contact us' page on our website, email us directly or contact us on social media; and
 - When your parent / guardian applies to rehome a Redwings horse and includes your details on the application.
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Use of your personal information

We promise to look after the information we hold on you and always keep it safe.

We will not sell your personal data to anyone, and will only ever share your information with companies who send out our communications on our behalf, such as our magazines and emails.

With your parent / legal guardian's consent we may sometimes share your photos in our publications or in printed adverts. Sometimes these images may be shared by Redwings online. When images are shared online, we cannot control who sees them, or how they may be used.

When you turn 16 you will automatically start to receive our Supporter Newsletter instead of Young Redwings. We will write to you to let know when this will happen and let you know how to contact us if you decide you no longer want to hear from Redwings.

Changing how you hear from Redwings

If you or your parent / legal guardian would like to change the way Redwings communicates with you, or to stop contacting you completely, either you or your parent / legal guardian can:

- Email us at info@redwings.co.uk;
- Visit www.redwings.org.uk and visit the 'Contact us' page;
- Call our team on 01508 481000;
- Write to Supporter Services, Redwings Horse Sanctuary, Hapton, Norfolk, NR15 1SP; or
- You can also click 'unsubscribe' at any time (located at the bottom of our email newsletters) to stop receiving email communications from us.

Sometimes, we may need parental / legal guardian consent to make any changes to your relationship with Redwings.

How long we keep your information

Redwings will keep your personal information to ensure we can continue to contact you in the way you have requested. If you or your parent / legal guardian decides to end the relationship with Redwings we will continue to hold on to some of your personal information to ensure we don't contact you by mistake. There may also be other reasons, such as legal requirements, which means we have to hold on to some of your information, however we will always keep your information secure. If there is no reason for Redwings to retain your data it will be confidentially destroyed.

Other websites

Our website and social media pages may contain links to other non-Redwings websites that are outside our control and are not covered by our privacy rules. If you access other sites using the links provided, the operators of these sites may collect information from you that may be used by them in different ways to Redwings. Always check with your parent / legal guardian if are you unsure.

Your data rights

You have legal rights in relation to the information Redwings holds on you. For example:

- You can ask to see the information that Redwings holds on you;
- If you think the information we hold on you is wrong or out of date, you can ask us to put things right; and
- You can ask to be 'forgotten' by Redwings and removed from our systems.

Email dataprotection@redwings.co.uk or call 01508 481063 to find out more about your rights, or to make a request. Alternatively ask your parent / legal guardian to contact us.

If things go wrong and your information is put at risk, such as a hack to our websites or if data is stolen from us, when we need to we will report it, let you know about it, and help you protect your data for the future.

Where your data is stored

Redwings holds your personal data on our secure supporter database or in computer files. Your information is therefore held at our head office in Norfolk, England, and not transferred outside of the European Union.

However, in today's web-based world sometimes your personal information, such as photos we have shared of you, may be held on an online server not in the European Union. When this happens we make sure the right security is in place in line with the law.

How to find out more

We want to make sure your data is always kept safe and secure, and we have a team of trained people at Redwings who work hard to do just that.

If you would like to find out more about data protection at Redwings you or your parent/legal guardian can contact our Data Protection Officer Charlotte Oliver on dataprotection@redwings.co.uk or write to us at Data Protection, Redwings Horse Sanctuary, Hapton, Norwich, NR15 1SP. You can also read our full Privacy Notice here www.redwings.org.uk/privacy-policy. Alternatively you can find out more by visiting www.ico.org.uk – the organisation responsible for enforcing data protection in the UK.

This Notice may change from time to time to ensure we are always following best practice and the law. The version was created on 25th April 2018.