

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Redwings Horse Sanctuary: Redwings Ada Cole

Introduction

Redwings Ada Cole is situated in Broadley Common, 3.5 miles from the centre of Harlow. Redwings Ada Cole is home to more than 50 rescued horses and donkeys. Some are permanent residents at the Sanctuary, whilst others are looking for loving foster homes.

The whole centre is at ground floor level, and has a gift shop and café, as well as information about our residents and displays about the things need to stay happy and healthy dotted around the centre. Redwings Ada Cole is a member of the Visitor Attraction Quality Assurance Scheme.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0870 040 0033 or email info@redwings.co.uk.

Pre-Arrival

- For full details of how to reach us, please see the directions section of our website. Alternatively you can plan your journey by public transport using www.transportdirect.info. Our postcode is EN9 2DH
- The nearest railway station is Harlow Town Station, which is approximately 4 miles away. Taxis are available at the station
- Several buses run from Harlow Town Station and stop directly outside the centre on Mondays to Saturdays. Please see www.traveline.info for more information.

Car Parking and Arrival

- The centre is accessed by a short driveway. There is a closed gate at the bottom of the driveway which must be opened manually
- There is onsite parking for 50 cars behind the Information Centre. There are three Blue Badge parking spaces at the front of the Information Centre
- After the gate, turn immediately left for the main car park. Go straight on for Blue Badge spaces.

Main Entrance, Reception and Ticketing Area

- There are two steps leading up the reception as well as a permanent concrete ramp
- The Information Centre has manual double doors with a door opening width of 1760mm
- The reception desk is 910mm high, with a lowered section
- The floor surface is tiled.



Reception Area

Attraction (displays, exhibits, rides etc.)

- Visitors are able to explore the centre at their own free will. There are over 50 horses and donkeys to meet
- You can have a private Meet and Greet with one of our special residents, or go on a guided tour with one of our knowledgeable staff
- There is a café and gift shop on site
- There are large print information boards at a reasonable height and interactive displays around the centre
- A wheelchair is available free of charge on request.

Public Toilets

- The main toilets are in the stable yard
- The unisex accessible toilet is on the ground floor with level access from the Information Centre
- The door is light and easy to open, and is 813mm wide
- The toilet height is 432mm
- There is a horizontal grab rail on the wall adjacent to the toilet and a drop down grab rail the other side. There is a vertical grab rail on the left hand side of the basin
- The sink is 724mm and the taps are lever types.



Catering

- There is a small café inside the Information centre. It serves light refreshments including Fair Trade teas and coffees and delicious cakes
- The tables in the café are 68.6cm
- The flooring in the café is tiled
- A highchair is available.



Inside the café area

Shop(s)

- The shop is accessed through the Information Centre
- There are tall display racks, and low tables and baskets accessible from a seated position. Staff are always on hand to help.
- The shop is level throughout
- The flooring in the shop is lino

Grounds and Gardens

- There are level concrete walkways through the centre. There are also grassy paths which may be uneven
- There is a small picnic area outside on both a concrete and a grassy area
- There are benches around the centre.

Additional Information

- All dogs on a lead are welcome at the centre. A water bowl is available at the entrance to the Information Centre.

Contact Information

Address (Inc postcode): Redwings Ada Cole
Broadley Common
Near Nazeing
EN9 2DH

Telephone: 0870 040 0033

Email: info@redwings.co.uk

Website: www.redwings.co.uk

Local Accessible Taxi: Harlow Black Taxis - 01279 882 888

Local Public Transport: www.traveline.info